

FAQs



1. Do I have to wear socks at Adventure Land?

Yes! You do have to wear socks in the soft play areas at Adventure Land, it is a health requirement. Socks also provide protection from slide burns to the backs of your ankles and prevent other children from climbing up the slides. If you forget your socks don't worry we sell them for \$3.00 at reception.

2. Why can't I bring my own food into the centre?

Adventure Land has implemented a strict "No Outside Food or drink Policy" with the exception of water bottles and baby food. This policy ensures the health and safety of all our guests at Adventure Land. Adventure Land caters for Vegetarians and is strictly a nut free zone. We reserve the right to ask you to remove any food brought into the centre.

3. Can I Leave my Children and Return Again Later?

Yes! Using our Drop N Shop, Drop N Sweat or Drop N Date Night service you can leave your child for up to 4 hours and we will provide supervision, water and endless entertainment.

4. Can We Exit The Centre and Return Later?

No we do not give pass outs.

5. Does the Centre Have Supervisors on Weekends and School Holidays?

You are responsible for your child at all times. We ensure a safe environment and your children must obey the rules at all times. We do not look after your children unless they are left in our care for our Drop N service.

6. Can I Bring in My Own Birthday Cake?

Yes! There is \$5 handling fee on all cakes – we will provide plates, spoons and serviettes. We will handle the cake for you and serve when requested. Please note that due to limited space we are unable to store ice cream cakes. All cakes must be nut free.

7. What is the Age Limit at Adventure Land?

There is no age limit on fun! Regardless of age, all patrons are expected to obey the rules for everyone's enjoyment. Adventure Land reserves the right to ask anyone to leave the play area if any of the rules are broken. The large structure is recommended for ages 3-15 and can easily fit parents in too. Don't worry we have playstations for the older kids too.

8. Are Adults Allowed on the Structure?

Adventure Land believes in family time and knows how important it is for you to get in and play with the kids. Safety is our first priority at Adventure Land. Adults wishing to play have to obey our safety rules which include wearing socks. Adventure Land reserves the right to ask anyone to leave the play area if they don't obey the rules.

9. If My Child is Invited to a Party at Adventure Land, Can They Bring Their Siblings?

Siblings are always welcome. They will pay the entry play rate and can enjoy all the fun the centre has to offer while the party is going on.